Associate Solutions Engineer (ASE) in Mannheim as Working Student (up to 80 hours per month)

Are you passionate about delivering value to customers and solving business problems with technology? If so, then we are looking for you! LivePerson is currently seeking a customer focused and experienced professional to join our team as an **Associate Solutions Engineer (ASE)** for strategic accounts.

LivePerson, Inc. is a leading provider of cloud-based mobile and online business messaging solutions, enabling a meaningful connection between brands and consumers. LiveEngage, the Company's enterprise-class platform, empowers consumers to message with their favorite brands, just as they do with friends and family. More than 18,000 businesses, including Adobe, Citibank, HSBC, EE, IBM, L'Oreal and Orange rely on the unparalleled intelligence, security and scalability of LiveEngage to reduce costs, increase lifetime value and create meaningful connection with consumers.

The Engineering Powerhouse in Mannheim located next to the Paradeplatz has been formed after the acquisition of the startup Synchronite. We research, develop, and deliver cutting edge solutions for Digital Engagement including messaging and co-browsing solutions that connect consumers and brands. Everyone in our team is an expert in their domain.

As ASE, you take a key and pivotal role within our Consulting Services Organisation. You work will include following activities:

- Apply knowledge of products, services and industry best practices, to act as a trusted advisor and consultant to customers and internal teams.
- Work with Solutions Architects and Engineers to design solutions for customers.
- Conduct unit testing and functional testing of solutions to ensure quality before release.
- Assist in the creation and development of LivePerson product extensions to meet customer needs by applicable web-based technologies, APIs and SDKs.
- Effectively address and escalate issues that are impacting the customer's implementation.
- Communicate effectively across all levels of the organization.
- Recognize and overcome obstacles with support from teammates and cross-functional teams.

What you need for success

- 2nd year of BS or BA degree, or equivalent experience.
- 1+ years of development experience. JavaScript (Angular, Node), CSS, HTML or
  1+ years of Mobile Development (iOS, Android).
- Experience developing with APIs or SDKs.
- Outstanding interpersonal, relationship building skills conducive to team collaboration.
- Well spoken, articulate and capable with business and technical writing in English.
- Ability to review data, summarize key findings and recommend solutions.

Start date: as of now
Send application with C.V. to careers-lp@liveperson.com

Meaningful connections through intelligent engagement