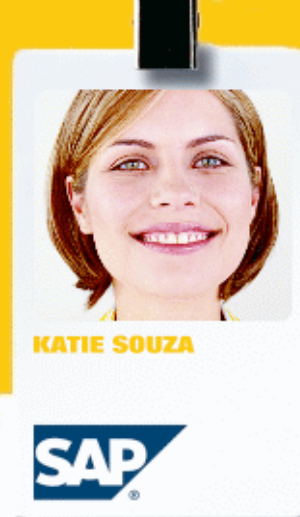


# Intern (f/m) for Strategic Support of SAP IT Infrastructure Services



## PURPOSE AND OBJECTIVES

SAP's Information Technology (SAP IT) is a critical enabler of our business success by providing advanced and efficient IT solutions, technology and operational support to our internal clients. Supporting more than 50,000 users and thousands of SAP systems, it is responsible for SAP's worldwide IT infrastructure and internal business applications.

The 'Infrastructure Services' team is responsible for design and operation of infrastructure technologies and services. Main focus areas are Network (e.g. LAN/WAN), Communication and Collaboration (e.g. email, telephony, audio/video conferencing, IM), as well as Workspace (desktop, laptop, handheld, printer) and associated software. To ensure full coverage of business demand all new services, service improvements, and associated infrastructure will be designed and operated along a defined framework in direct alignment with all relevant stakeholders.

We are looking for a highly motivated student (f/m) who would like to work with us to accomplish these objectives.

## EDUCATION AND QUALIFICATIONS/SKILLS AND COMPETENCIES

- Preferred fields of study: Information Systems, Computer Science, or related
- Fluently speak, read, and write English and German
- Strong IT affinity
- Strong analytical and conceptual thinking
- Management and organizational skills
- Smart, eager and quick to pick up on new tasks and topics

## EXPECTATIONS AND TASKS

This position is designed to support the 'Infrastructure Services' team to ensure a global, demand driven service portfolio, delivered via a global infrastructure architecture and consistent processes to achieve best in class service quality and efficiency. There will be close interaction with all SAP IT teams.

Main responsibilities:

- Build concepts and processes for a harmonized service portfolio within SAP IT 'Infrastructure Services'
- Support of strategic initiatives
- Research of latest technologies and IT service management trends for infrastructure services

Your set of application documents should contain a cover letter, a tabular CV, copies of the obtained degrees and (if available) copies of your references from former employers (e.g. internships). Please describe your experience as well as your skills in foreign languages and computer programs/ programming languages.

!PLEASE APPLY ONLINE AT [WWW.SAP.DE/JOBS!](http://WWW.SAP.DE/JOBS!)

## WHAT WE OFFER

Contract Type:	Intern/Thesis
Job Location:	Walldorf/St. Leon-Rot, Baden-Wuerttemberg Germany
Contact:	Mr. H. Lohr (Tel: +49 6227 7-48599)
Additional Information	Duration: 3-6 months
Reference Code	DE-51954304-EN-08-002